

EGCH S.L. "Estándar Global de Certificación Halal S.L.", is a limited society, created in order to manage the Halal Guarantee Mark of Islamic Board (Marca de Garantía Halal de Junta Islámica), operating as a Certification Body. The mission of EGCH, S.L. is to provide services which meet our customers' expectations, as well as interested third parties. According to this mission, EGCH, S.L. has established the following main objectives:

- ✓ **To provide the required trust to interested parties** in terms of reliability, technical capacity, availability, diligence and safety, guaranteeing the requested service.
- ✓ To provide the necessary flexibility **to adapt to the requirements of our customers and interested parties** in a dynamic, changing and competitive environment.
- ✓ **To constantly improve our procedures for the application and development of the Halal Guarantee Mark of Islamic Board (Marca De Garantía Halal De Junta Islámica).**
- ✓ **To enrol the necessary staff with the required motivation and training**, in order to improve the processes and the purpose of satisfying both EGCH staff and the interested parties.
- ✓ **To ensure quality, independence, impartiality, integrity and confidentiality in all our activities, both internal and external.**

In order to meet these objectives, EGCH, S.L. management has established measures conducing to the maintenance and improvement of the quality of the services rendered, controlling the service processes, managing the resources efficiently, and seeking staff satisfaction.

In order to meet these objectives, EGCH, S.L. is committed to:

- ✓ **Provide resources** in order to guarantee that the certification activities will be carried out timely.
- ✓ **Obtain the necessary accreditations or understandings** for a broader acknowledgment of the certification activities.
- ✓ **Promote and disseminate** the company's activities, objectives and its accreditations.
- ✓ **Train all its staff** in order to create a team of excellence, **ensuring that** all the staff participating in halal certification and audit activities **always meet the necessary profile requirements** to fulfil their tasks.
- ✓ **Strictly meet the Islamic requirements in our country**, as well as those stated in **standard UNE-EN-ISO 17065:2012**, and any other **standards or regulations** for which EGCH, S.L. is accredited.
- ✓ **Maintain the necessary investments**, in order to constantly improve its certification management, the application and Development of the Halal Guarantee Mark, as well as to maintain customer satisfaction.
- ✓ **Safeguard independence, impartiality, integrity and confidentiality of all its activities, as well as of all the staff** with an influence on the audit or certification procedures.
- ✓ **Maintain** a business and company model in agreement with the Islamic Law, compiled in the Qur'an and in the Traditions of Prophet Muhammad (peace be upon Him) and the teachings of Islamic Jurists.
- ✓ **Maintain policies and procedures which avoid discrimination**, in all cases, being accessible to all those who request them, whose activities are affected by the scope of the operations.

The policies and objectives are approved and supported by the organization and compliance is compulsory for all the staff working for **EGCH S.L.** To do so, the General Management has the necessary responsibility and authority to ensure that this policy is understood and maintained at all levels in the organization, and to identify quality issues, implement solutions and ensure that all corrective actions are put into place.

Consequently with this expressed will, the General Management is committed to provide the necessary material and human resources, considering that their cost is nothing but an advantageous investment, for the continuous improvement of **EGCH S.L.** activities and the satisfaction of all interested parties.

Córdoba, 23rd June 2016



Signed: the General Management